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**IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE**

Attorney Docket No.: Bell-29 (00-VE23.25)

Applicants: Robert T. BAUM, Eric A. VOIT

Serial No.: 09/652,750

Filing Date: August 31, 2000

Title: METHODS, APPARATUS AND DATA STRUCTURES FOR  
SEGMENTING CUSTOMERS USING AT LEAST A PORTION OF A  
LAYER 2 ADDRESS HEADER OR BITS IN THE PLACE OF A  
LAYER 2 ADDRESS HEADER

Examiner: P. Nguyen

Group Art Unit: 2665

COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R:

**AMENDMENT**

In response to the Office Action mailed on  
February 25, 2003 (Paper No. 14), which set a period for  
response to expire on May 25, 2003, please reconsider this  
application in view of the following amendments and  
remarks.

**IN THE CLAIMS:**

Please amend the claims as follows:

Sub  
DI 1  
C/ 2

9. (TWICE AMENDED) A method for monitoring packets  
sourced from a group of client devices defining a subset of